

PUTTING PASSENGER RAIL ON THE MAP

VISION

An established passenger rail business that is the public transport mode of choice for South Africans

MISSION

To ensure efficient and seamless movement of people through the provision of safe, reliable, affordable and sustainable commuter rail services; and to develop rail assets using best practices in the interest of all stakeholders.

WHO IS SARCC?

The South African Rail Commuter Corporation Limited (SARCC) is South Africa's biggest passenger rail commuter service provider and agency of the Department of Transport. SARCC was formed on 1 April 1990, when the South African Transport Services (SATS) functions were split into two, thus forming a new State entity called the South African Rail Commuter Corporation Limited (SARCC) that took over the function of providing the commuter rail service while another new public company called Transnet Limited took over the responsibility of all other function of SATS.

Its wholly owned subsidiary, Intersite Property Management Services, is responsible for managing the entire property portfolio including 478 stations.

SARCC's primary focus is about getting all its customers to their destinations safely. Once on board one of its passenger coaches, the customer is SARCC's number one priority. SARCC moves up to 1.7 million passengers everyday, to and from work safely and efficiently throughout South Africa in the following five (5) regions: Western Cape, Eastern Cape, Durban (KwaZulu-Natal), Wits (Johannesburg) and Tshwane (Pretoria).

SARCC'S MANDATE

The primary and secondary objects of the SARCC as stated in the Legal Succession Act are:

Primary Object

The SARCC's mandate is to ensure that, at the request of the National Department of Transport or any sphere of government, rail commuter services are provided in the public interest, and to promote rail as the primary mode of mass commuter transportation.

Secondary Object

To generate income from the exploitation of assets transferred to the SARCC by the Minister of Transport under Section 25 of the Legal Succession act to the SATS Act (Act 9 of 1989).

CORPORATE OBJECTIVES

1. Boosting Revenue
2. Increasing Patronage

3. Investing in Human Capital
4. Customer Focused Improvements
5. Optimising Asset Value
6. Strengthening Corporate Governance

THE CONSOLIDATION OF RAIL ENTITIES

In May 2004 the Minister of Transport, Mr Jeff Radebe announced the consolidation of the passenger rail entities comprising of South African Rail Commuter

Corporation (SARCC) and Metrorail into a single entity reporting to the Department of Transport. The second phase will entail the transfer of Shosholozha Meyl to the SARCC at a later stage. The consolidation of rail entities is aimed at:

- Sustainable passenger rail service delivery and improved performance of passenger rail services in terms of the quality and levels of service to passengers;
- Improved efficiency of asset management, oversight by Government and accountability to the users.

As a result of consolidation, the new passenger rail entity has developed a Turn Around Strategy that seeks to enhance the provision of an integrated, seamless transport system for the South African public with the intention to reposition rail over a long-term period including transforming SARCC into a safe, reliable and hygienic provider of passenger rail services that meet passenger demands in the following three phased manner:

- i. Stabilization phase (2007 – 2010)
- ii. Recovery phase (2011 – 2014)
- iii. Growth phase (2015 – 2030)

KEY STRATEGIC ISSUES

The SARCC will in the short term prioritise the implementation of interventions critical to the long term growth of the service. Among the key cross cutting strategic programmes to be initiated, to reposition passenger rail during the 2007-2009 MTEF period are the following:

moving people



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